



**Minutes of the Members' Meeting  
Held on Saturday 28 February 2026  
At the Holiday Inn, Coventry**

Tom Stenson opened the meeting at 10.00, welcomed members and thanked them for coming. He invited everyone to introduce themselves.

**Present:**

Tom Stenson (Deputy Chair), Lynne Barrie (President), Sue Duncan (Secretary), Peter Boxshall (Treasurer), Fiona Clarke, Pennie Alexander, Andy McMaster, Larry Girling, Russell Jones, Gordon Palmer-Taylor, Gary Hardy, Bernard Vencatachellum, David Allen, Richard Dallison, Hana Stepanova, Geoff Moore, Judith Collinson, Elizabeth Piercey, Diane Hall, Chris Allsopp, Tina Cassady, Liam Greaney, Kenute Wallen, George Simpson, Neil Peek, Bryan Curtis, Daryl Keightley, Andy Lloyd, Michelle Lloyd, Terry Cook, Charli Hodgson, Simon Jennings, Graham Feest, Maggie Saleh

**Apologies:**

Stewart Lochrie (Chair), Daniel Hill, Chris Porter, Sue Papworth, Garry Thomas, Nick Ibbott, Kev Field, Tracey Field, Nigel Slater, John Phillipson, Terry Basingthwaighte, Kathy Higgins, Rachael Lloyd-Phillips, James Quinn, Kate Monk

**Minutes** of the meeting held on 6 December 2026 were agreed unanimously as a true record with no matters arising.

**Correspondence**

Sue reported on the following items of correspondence –

- Member wrote in concerned that the changes to the booking system have been brought in unfairly before the outcome of the consultation was fully available. They were concerned about the statistics used when bringing in the changes. However, DVSA has not claimed that removing instructors from OBS is about increasing capacity. It's about stopping exploitation of the system and in turn to increase the availability of test slots to the people who need them. The thought behind the move is that huge numbers of tests are being held at any one time by resellers just waiting on a buyer. If nobody buys, they move the date, and keep doing that till they do.

- Anecdotally, we are hearing that the changes could possibly result in a dump of tests into the system - that would be a good result, but it's not a given. Sadly, there will always be people prepared to exploit systems and find their way round any barriers. Obviously, we would not disagree that data integrity should always be maintained.
- Lots of queries and concerns about changes to the booking system.
- Request from journalist for information following the announcement of changes to the booking system.
- It used to be the case that the Registrar would keep complaints on ADIs' files for 2 years, but this seems no longer the case. The Registrar has said that it is important to hold onto information as some instructors are being reported more than once so it's necessary to have access to previous outcomes. This is something to make group members aware of.
- Concerns from ADIs about examiner conduct at a couple of test centres, wrote to DVSA who took it up and are monitoring the situation.
- Enquiry from ADI wanting to set up a new association in North Oxfordshire, we are helping them.
- Last time I reported that there had been a problem with an examiner accepting The Aygo X on test. We had written to DVSA and can now confirm that it was investigated, discussed with examiners, and now being accepted.
- Member who had test changed, and the alternative date they were given was at a time when the ADI had recorded on the OBS that they weren't available. DVSA will only override an ADI's preferences in two specific situations, and this is normally only on rare occasions:
  - Time adjustments on the day  
When moving a test slightly earlier or later in the same day, as the system still recognises the original slot as active, they may need to override the preference to complete the adjustment.
  - Extreme rebooking circumstances  
If a test is cancelled and all available rebooking dates fall on times when the ADI is unavailable -and the next available date is months away - or there is no other alternative for rebooking of the test, they may override the preference to avoid excessive delays.
  - In these cases, detailed notes must be added to explain the reason for overriding the preference. This tends to only happen on rare occasions in outstation/remotes or smaller centres with staffing issues."
- The president discovered that RAC wanted £207.98 for cover renewal. Their Wording is now very clear - they don't cover business owned vehicles, vehicles that are sign written or used as taxis or for driving

instruction. Vehicles must be registered to home address. Breakdown cover with Everywhen insurance is £82.20 for the same insurance.

- Member enquiry about taking out an older driver.

Lynne emphasised that the Registrar is now leaving ALL complaints on file indefinitely because of the number of repeat complaints against ADIs.

### **Chair's Report**

In Stewart's absence, Tom read the Chair's report –

I'm sorry I can't be with you today.

Since our last meeting, the ADINJC has appointed a new Patron. Dr Ian Greenwood is a nationally respected road safety advocate, researcher, and speaker whose work is driven by both professional expertise and lived experience. With nearly 40 years' experience in senior NHS leadership, a background in trauma and intensive care nursing, and advanced study in health policy and transport safety, Ian brings a rare and authoritative perspective to the issue of road harm.

Following the loss of his daughter Alice in a road traffic collision in 2008, Ian has dedicated his life to challenging why preventable road deaths continue to be tolerated and overlooked. His research and campaigning focus on the real human cost behind KSI statistics and the need for meaningful, evidence-based improvements in road safety.

The ADINJC looks forward to working closely with Ian to raise both industry and public awareness of the need for continual improvement and education on the subject of road safety.

Members will be able to hear Ian speak at the ADINJC Scotland Conference on Sunday 17th May 2026 at the Strathaven Hotel.

Speaking of the Scotland Conference, I'm pleased to announce that tickets are now on general sale and can be purchased via the website. I'd like to thank our Headline Sponsor – Greer's Gears, and all our other high-profile sponsors, including:

- AA Drivetech
- Inspire Instructor Training
- Knowledgablee Instructor Training

We're looking forward to welcoming well over 100 ADIs to our new, larger venue, and the speaker lineup is almost complete. If you have any questions about the event, please get in touch.

Both Lynne Barrie and Sue Duncan have been busy putting the finishing touches to the Driving Instructor Convention which we are again hosting alongside our partners at Intelligent Instructor. It promises to be another hugely successful event at Kents Hill Conference Centre in Milton Keynes, and I believe there are still some residential tickets left for the Saturday evening, for instructors who would like to join us for the Gala Dinner and Awards Ceremony. I'm sure Lynne will have more to add.

The Training Team, led by Tom Stenson, has started 2026 as strong as it left off in 2025, delivering some great content from industry leading trainers. Premium members continue to enjoy free access to NJC Free events with Olly Taylor from The Honest Truth next up on the 9<sup>th</sup> of March.

We've been working hard on engagement behind the scenes, and one notable success is our YouTube channel which racked up over 12.5k views in 2025. Well done again to Tom and Lynne in particular, but also Terry Cook, Charli Hodgson, and everyone else from the GC who has contributed to this free resource for driving instructors by appearing on a Ten-Minute Takeaway or helping to create content.

If you haven't checked out the channel yet, please take a look at Andy Lloyd's TMT on Learner Body Language, and don't forget to Like and Subscribe.

Also on Engagement, next week should see the launch our new Premium Member Community. This will replace our Facebook Group, which has been discontinued. Members will have the opportunity to contribute to discussions with other members, as well as members of the Governing Committee.

Our official Facebook Page will continue to serve as a central place for news and announcements, but our hope with the Community is that it will allow us to engage constructively with those members who choose not to spend as much time on social media as Tom does.

Tina's great work with Speed of Sight continues.

The 2026 Season starts on the 16<sup>th</sup> of March with the first event being a training day at Three Sisters track in Wigan. Speed of Sight have lots of events planned over the year all over England Scotland and Wales but unfortunately, the event on the Isle of Man will not be going ahead as planned due to a lack of funding. This is why people like Johnny Greaves (former ADINJC committee member) who is running 204 miles over various marathons and park runs to help raise funds are vital, to help this amazing charity get more differently abled people behind the wheel. You can support Johnny via the fundraising page.

<https://www.jgdrive.co.uk/204-miles-for-speed-of-sight>  
And you can support Tina.

In Industry News, most of you will be aware that DVSA has announced that from the 31<sup>st</sup> of March only two changes will be allowed to each test booking, reduced from six.

Changing multiple details at once (EG date and test centre) counts as one change.

For all bookings in the system that have had changes already applied, they will be reset to a maximum of two changes from the 31<sup>st</sup> of March.

Further changes due later in Spring include limiting test centre changes to test centres close to the original booking.

And also from later in Spring, only the learner driver will be able to book tests for themselves with ADIs retaining access to the OBS only to manage their availability.

NASP continues to lobby DVSA on these decisions, highlighting our concerns on potential increases in private runners increasing risk to driving examiners, as well as restating our position on the importance of having ADIs play a central role in the decision-making process over readiness for test.

I'm grateful as always to the GC for their support in running the association. Thanks to David Allan who has worked through our ADI resources section to give that an overdue refresh and tidy up.

Thanks to Liam for his great work with the blog on the website, which is attracting a growing number of visitors every month.

And thanks to Leigh and Fiona for the ADI Support work, helping ADIs through some stressful situations.

This concludes my Chairman's Report, thank you to Tom for presenting it.

The report was accepted unanimously, proposed by Lynne Barrie and seconded by Fiona Clarke.

**Guest speaker:** Diane Hall of L of a Way to Pass. Diane specialises in driving anxiety and test nerves. The combination of having been an ADI for 20 years, qualified therapist, and now member of the Institute of Master Tutors of Drivers puts her in a unique position to help instructors and learners alike take control of their emotions rather than their emotions controlling them! Instructors are taught to identify faults, analyse them, and rectify them... Diane does this with negative emotions!

She delivered an excellent presentation: *Building Confidence: Learn to act on Logic, not Emotion – Become the B.E.S.T. Version of Yourself.*

You can access her presentation [here](#).

Diane's website is Lofaway2pass.com – on the instructor tab you will find her in-person and zoom workshops, and Driving Test Nerves Pro.

Special offers - *Driving Test Nerves Specialist workshop* - use coupon code DIANE10 to receive £10 discount

*Driving Test Nerves Pro* (online course for instructors and all their anxious learners) use coupon code 2MF at checkout to receive 2 months free access.

**Speaker:** Andy Lloyd, Lloyds' Driver Training. Andy is the Owner and Lead Trainer at Lloyds Driver Training and holds a Level 8 Diploma in Driver Education. Lloyds Driver Training was awarded Bronze for Regional Driving School. An active member of the ADINJC Governing Committee and the Institute of Master Tutor Drivers (IMTD). Andy delivers structured, evidence-based training that builds confident, competent drivers and supports instructors through modern, high-quality professional development.

Andy delivered a fascinating presentation - *Whose Body Language Is Talking Loudest - The PDI or the Learners*

You can access Andy's presentation [here](#).

### **Road Safety Strategy**

Graham Feest, our Road Safety Advisor, discussed points from the recently published Road Safety Strategy.

- 3 important words appear regularly – driver, driving and drivers
- 4 wheeled vehicles are the cause of problems on the roads
- Interaction with car drivers is the main problem
- Slower speeds help
- Needs to be an average reduction in casualties
- 34 action points, all commonsense, based around 4 themes mirroring the Safer System approach
- No reduction in carrying of passengers for new drivers
- Big skill up needed to deliver changes
- Private practice for learner drivers encouraged

You can access Graham's slides [here](#).

### **Convention**

Lynne said that the dinner and overnight accommodation is now sold out, but there are still a limited number of places available for the Sunday event. She said it will be a good event with excellent speakers. The event will be the only one happening in the venue and the rooms have been re-arranged to create

more space for the conference room and exhibition space. The programme is now in place and on the website.

### **Open Forum**

Russell Jones said there had been publicity about a Swansea ADI who had been stopped by the police on their way to a lesson and were found to be 4 times over the limit. He said there should be publicity around taking responsibility. Geoff Moore said that while he could understand that viewpoint, and it is easy to be angry at someone who has let the profession down, that adds to the stress and anxiety of the individual, but there may be underlying problems and support should be offered.

Lynne highlighted waiting times for Part 2 and 3 tests, saying that the waiting times had increased again. Some PDIs were only getting 1 or 2 attempts, hence their 2 year qualification time was running out, adding to their stress and anxiety. This will be brought up at the forthcoming NASP meeting. Liam Greaney said that the NHS had got control of waiting times by looking at working practices, and maybe this was something that DVSA could do. It was suggested that that a longer working day, with later tests would help.

Bryan Curtis said that the publicity around a minimum learning period would result in learners expecting that they could take their test at the end of that time, whether they were ready or not.

The raffle raised .... For our charity Speed of Sight.

### **Next meeting**

The next meeting will be on Saturday 6 June, when the speaker will be Des O'Connor on AI, and will also be the AGM.

Tom thanked members for coming and said he hoped they would come to future meetings, he closed the meeting at 1.10pm.

